



**OELLEN**



**GET LINKED**

**INFORMATION KIT FOR YOUNG PEOPLE**



# Youth Services



<http://www.nowrongdoor.com.au/>

## School Focused Youth Services:

School Focused Youth Services (SFYS), provide support to vulnerable and at-risk young people who are attending school to remain (or become) positively engaged in their education.

### **Knox: Katie Scott**

Tel: 9298 8465

[Katie.Scott@knox.vic.gov.au](mailto:Katie.Scott@knox.vic.gov.au)

### **Maroondah: Sarah Cullen**

Tel: 9294 5701

[sarah.cullen@maroondah.vic.gov.au](mailto:sarah.cullen@maroondah.vic.gov.au)

### **Yarra Ranges:**

Tel: 9294 6716

## Springboard

An intensive support service for young people transitioning from residential out-of-home care who are not engaged in education

Contact:

### **K.Y.M. (Victoria) Inc.**

Tel: 0416 225 239

## Reconnect

Reconnect will assist young people aged 15-24 who are not in education, training or full time employment and who left school without year 12. Providers will assess students' learning and non-learning needs and career goals, develop an agreed learning plan and provide support services that will help them start and stay in training.

### **Knox & Maroondah LGAs:**

#### **KYM**

#### **Ringwood**

5 Murray Pl, Ringwood

Tel: 8878 5900

#### **Bayswater**

673 Mountain Highway

Tel: 9722 5777

### **Yarra Ranges LGA**

**Box Hill Institute Group** (also Melbourne and Whitehorse LGAs) 1300 BOXHILL

### **Knox, Maroondah & Yarra Ranges LGAs**

#### **Mountain District Learning Centre**

13-15 The Avenue

Ferntree Gully

9758 7859



## Youth Services (continued)

### Youth Employment Scheme (YES)

Unemployed or disadvantaged young people aged 15 to 24 can gain a career kick-start with traineeships in the Victorian Government to develop skills and qualifications to transition to ongoing employment.

Melbourne Metro GTOs

NECA Group Training T: 9381 1922

MEGT T: 1300 365 022

WPC Group T: 1300 656 461

Apprenticeships Plus T: 1800 81 81 05

Workforce Solutions T: 9288 9900

Ai Group T: 9867 0146

### Reach Out

The help you need, where and when you need it.

[.http://au.reachout.com/](http://au.reachout.com/)

### Skills & Job Centres

Located on TAFE facilities, centres link job seekers and employers to ensure they're engaged in quality training that will lead to a job at the end of their course.

Skills and Jobs Centres offer advice and a range of services including:

- assistance with career and training plans.
- apprenticeship and traineeship advice
- referral to additional service providers offering welfare support and financial advice
- job search skills and resume preparation assistance
- assistance to identify existing skills with the opportunity to formalise these through Recognition of Prior Learning (RPL)
- access to information on employment trends, industry areas with skills shortages and employment opportunities

**Box Hill Institute -** Lilydale: 34-40 John St, Lilydale Tel: 03 8892 1370

Box Hill: 466 Elgar Rd, Box Hill Tel: 03 8892 1350

CBD Flagship: 21 Degraves St, Melbourne Tel: 03 8892 1360

**Swinburne-** Eastland Shopping Centre (Maroondah Highway Ringwood), outside Kmart.  
Tel: 1300 SWINBURNE

### Empowering YOUth

This program seeks to help disadvantaged and vulnerable young people aged 15-24 at risk of long-term unemployment overcome their barriers and move onto the pathway to sustainable employment. to find and keep a job. Services include access to mental health clinicians.

Contact

Headspace National Youth Mental Health Foundation Ltd

Capital City Boulevard, Westfield Knox Ozone, Wantirna South

<http://headspace.org.au/>

**Tel. (03) 9801 6088**



## Youth Services (continued)

### Transition to Work

Transition to Work provides intensive, pre-employment support to improve the work-readiness of young people aged 15-21. The service assists preparation for work (including apprenticeships and traineeships) or further education.

Contact:

**HYPAs** (Operating out of Job Prospects)

**Ringwood** - Suite 14/12 Maroondah Highway, Ringwood T: 9024 8475

**Lilydale** - Shop 3/5-7 Clarke St. Lilydale T: 9024 8450

**Wantirna South** -Level 2/ Suite J, 420 Burwood Highway, Wantirna South T: 9024 8425

### Youth Allowance

Centrelink:

Centrelink Youth Allowance can assist you if you are a young person studying, undertaking training or an apprenticeship or looking for work.

<http://www.humanservices.gov.au/customer/services/centrelink/youth-allowance>

Tel. 132 490



# Housing

### Short- term crisis accommodation:

Ph. 1800 825 955

### Wesley Homelessness and Support Services:

291A Maroondah Highway Ringwood (opposite Ringwood Lake)

Ph. (03) 9887 4000

### UnitingCare Harrison:

1012 Little Burwood Hwy, Wantirna South 9871 8700

Ph. (03) 9871 8700

**Anchor:** Anchor provides homeless support, foster care, kinship care, community education and family reconciliation.

### Anchor Head Office

Level 1, 120 Railway Ave  
Ringwood East, Victoria 3135

T: 03 9801 1999

E: [anchor.admin@anchor.org.au](mailto:anchor.admin@anchor.org.au)

### Child, Youth and Family Services

Knox City Centre  
Shop 3036 Ozone Complex  
2C Capital City Boulevard  
425 Burwood Hwy, Wantirna South

T: 03 9801 1999

E: [anchor.admin@anchor.org.au](mailto:anchor.admin@anchor.org.au)



## HOUSING (continued)

**Community Housing Limited:**

9 Prospect St, Box Hill

Ph. (03) 9856 0098

**The Salvation Army Eastcare:**

16 Church St, Hawthorn

Ph. (03) 9851 7800



## Health / Counselling

**Headspace National Youth Mental Health Foundation:**

Capital City Boulevard, Westfield Knox Ozone, Wantirna South

<http://headspace.org.au/>

Tel: (03) 9801 6088

**Eastern Centre Against Sexual Assault:**

17 Ware Crescent, Ringwood East

Ph. (03) 9870 7310

**YSAS (Youth Support and Advocacy Service):**

24 hour free YoDAA (Youth Drug and Alcohol Advice) Line

Ph. 1800 458 685

**EACH Youth Clinic:**

46 Warrandyte Road, Ringwood

Ph. (03) 9871 1800

**Medicare:**

If you are 15 years or older you can get your own Medicare card for free/subsidized health care.

<http://www.humanservices.gov.au/customer/subjects/medicare-services>

Ph. 132 011

**Centrelink Health Care Card:**

If you are receiving Youth Allowance you may also be eligible for a Health Care Card to help with the cost of medicines and concessions.

<http://www.humanservices.gov.au/customer/services/centrelink/health-care-card>

Ph. 132 490



# Job Search

## Getting ready

Youth Central: <http://www.youthcentral.vic.gov.au/jobs-careers>

## Australian Job Search

[www.jobsearch.gov.au](http://www.jobsearch.gov.au)

## Career one

[www.careerone.com.au](http://www.careerone.com.au)

## Adzuna

<https://www.adzuna.com.au>

## Seek

[www.seek.com](http://www.seek.com)

## JobActive:

JobActive providers help you with your employment and job search needs. They will help you to access the training and skills required to get a job.

<https://www.employment.gov.au/jobactive>

Tel: 13 62 68

## Centrelink:

Centrelink has information about payments and services for individuals who are seeking employment, including specific services for Aboriginal, migrants and refugees.

<http://www.humanservices.gov.au/customer/dhs/centrelink>

Even if you think you're not eligible for Centrelink benefits you can still access services and support from Centrelink and Job Services Australia



# Transport

## Public Transport (Metro):

<http://www.metrotrains.com.au/>

Tel: 1800 800 007

## Travellers Aid:

Travel assistance to people in emergency situations and those with special needs

[www.travellersaid.org.au](http://www.travellersaid.org.au) Tel: (03) 9654 2600



## EDUCATION



## COMMUNITY SCHOOLS

**Croydon Community School (Options)** 177-181 Mt Dandenong Rd, Croydon. 3136  
Croydon Community School is a small government secondary school that provides an alternate secondary education to students who for various reasons have experienced difficulty in their previous schools, or who are returning to study in order to prepare for work or further study. The school educates students under the Big Picture School model of "One student at a time...in a community of learners".

[www.croydoncs.vic.edu.au](http://www.croydoncs.vic.edu.au)

Tel: (03) 9724 2900

Other Options programs include:

OPTIONS@Bayswater

Capacity Building, Wheelers Hill

Woori Yallock Farm School, Woori Yallock

<https://www.options.vic.edu.au>

Tel: (03) 9724 2900

**Cire Community School** 39-41 Little Yarra Rd, Yarra Junction & 20 Old Hereford Rd Mt Evelyn

Cire is an Independent senior secondary school catering for students generally aged 16-20 who are seeking an alternative education option when mainstream schools do not suit their needs. The school offers VCAL at Foundation, Intermediate and Senior level.

[www.cire.org.au](http://www.cire.org.au) Yarra Junction Tel: 1300 835 235 | Mt Evelyn Tel: (03) 9736 1457



## NON SCHOOL EDUCATION PROVIDERS

**North Ringwood Community House** 35-39 Tortice Dr, Ringwood North  
North Ringwood Community House is a Learn Local organisation that provides education and training courses including VCAL, Accredited Training (Vocation Education & Training) and short courses.

<http://www.nrch.org.au>

Tel: (03) 9876 3421

**MDLC** 13-15 The Avenue Ferntree Gully

MDLC is a Learn Local organisation that provides education and training courses including VCAL, VCE and pre-accredited short courses.

<http://www.mdlc.com.au>

Tel: (03) 9758 7859

## EDUCATION (continued)

### **Swinburne Young Mums' Program**

The Swinburne Young Mums program provides a safe space for mothers aged 15 to 20 to complete Year 11 and 12 qualifications. The young mums can access education in a supportive environment with their babies in class with them. It is a holistic approach that supports education and all aspects of social welfare. It also offers a range of vocational qualifications, from Certificate II in Retail Services to Information Technology Services and trades. This combination provides mothers with valuable transferable skills and a potential pathway for future employment.

**Coordinator: Louise Schilling Tel: (03) 9726 1446**



## TAFE

### **TAFE Course Line**

[www.tafe.vic.gov.au](http://www.tafe.vic.gov.au)

**Tel: 13 18 23**

### **Box Hill Institute**

[www.bhtafe.edu.au](http://www.bhtafe.edu.au)

**Tel: 1300 269 445**

Campuses: Lilydale, Box Hill, Nunawading

### **Chisholm**

[www.chisholm.edu.au](http://www.chisholm.edu.au)

**Tel: 1300 244 746**

Campuses: Berwick, Cranbourne, Dandenong, Frankston

### **Holmesglen**

[www.holmesglen.edu.au](http://www.holmesglen.edu.au)

**Tel: 9564 1555**

Campuses: Chadstone, Moorabbin, Waverley

### **RMIT**

[www.rmit.edu.au](http://www.rmit.edu.au)

**Tel: 9925 2000**

Campuses: Melbourne, Brunswick

### **Swinburne**

[www.tafe.swinburne.edu.au](http://www.tafe.swinburne.edu.au)

**Tel: 1300 275 794**

Campuses: Croydon, Hawthorn, Wantirna South

### **William Angliss**

[www.angliss.edu.au](http://www.angliss.edu.au)

**Tel: 9606 2111 Campuses: Melbourne**



# LEARN LOCAL PROVIDERS

**Arrabri Community House Inc** 42 Allambanan Drive Bayswater North  
<https://www.arrabri.org> Tel: (03) 9294 7530

**Central Ringwood Community Centre Inc** Bedford Park, Bedford Road Ringwood  
<http://www.crccinc.org.au> 9870 2602

**Coonara Community House** 22 Willow Road Upper Ferntree Gully  
<http://www.coonarahouse.org.au/index.php/en/> Tel: (03) 9758 7081

**Glen Park Community Centre Inc** 30 Glen Park Road Bayswater  
<http://www.glenparkcc.com.au> Tel; (03) 9720 5097

**Japara Living & Learning Centre** 54-58 Durham Rd Kilsyth  
<http://www.japarahouse.com.au> Tel: (03) 9728 3587

**Knoxbrooke Inc** 136 York Road Mount Evelyn  
<http://knoxbrooke.com.au> Tel: (03) 9737 0400

**K.Y.M. (Victoria) Incorporated** 673 Mountain Highway Bayswater  
<http://www.kym.com.au> Tel:(03) 9722 5777

**Mountain District Learning Centre (MDLC)** 13–15 The Avenue Ferntree Gully  
<http://www.mdlc.com.au> Tel: (03) 9758 7859

**North Ringwood Community House** 35-39 Tortice Drive Ringwood North  
<http://www.nrch.org.au> Tel: (03) 9876 3421

**Orana Neighbourhood House** 62 Coleman Road Wantirna South  
<http://www.orananh.org.au/index.php/en/> Tel: (03) 9801 1895

**Outer Eastern Literacy Program** C/- Boronia Library Park Crescent Boronia  
<http://learningforadults.wikispaces.com> Tel: (03) 9762 4211

**Rowville Neighbourhood Learning Centre Inc** 40 Fulham Road (Inside community centre)  
Rowville <http://rowvillenc.org.au/index.php/en/> Tel: (03) 9764 1166

**The Basin Community House Inc** 1221 Mountain Highway The Basin Tel: (03) 9761 0209

**Yarrunga Community Centre Inc** 76–86 Croydon Hills Drive Croydon Hills  
<http://www.yarrunga.org.au> Tel: (03) 9722 8942



# GAIN EXPERIENCE

## **Go Volunteer**

Information on volunteering and volunteer opportunities in your local area.

[www.govolunteer.com.au](http://www.govolunteer.com.au)

## **I Can Do That**

List of organisations seeking volunteers

<https://www.volunteer.vic.gov.au/>

## **ACTU Worksite**

Downloadable diary to record your work experiences.

[www.worksite.actu.org.au](http://www.worksite.actu.org.au)

## **Volunteering Australia**

Provides information, news and events on volunteering across Australia.

<http://volunteeringaustralia.org>

## **Seek Volunteer**

Volunteer opportunity search and tools for volunteers

[www.seekvolunteer.com.au](http://www.seekvolunteer.com.au)

## **Youth Central**

Advice on how to find work experience or volunteer

[www.youthcentral.vic.gov.au](http://www.youthcentral.vic.gov.au)

## **My future**

Information and links to Australian and international work experience information and opportunities.

[www.myfuture.edu.au](http://www.myfuture.edu.au)



# CAREER INFORMATION



## Useful Websites

### **Ace Day Jobs**

[www.abc.net.au/acedayjobs](http://www.abc.net.au/acedayjobs)

Short videos featuring people in cutting edge jobs

### **Youth Central**

[www.youthcentral.vic.gov.au](http://www.youthcentral.vic.gov.au)

Includes a jobseeker toolkit, career profiles, sample resumes and cover letters

### **Job Outlook**

<http://joboutlook.gov.au>

Information on occupations: future growth, average weekly earnings, skills needed, typical work activities.

### **Skills One**

[www.skillsone.com.au](http://www.skillsone.com.au)

Hundreds of short videos about getting a trade or skill

### **Webwombat**

[www.webwombat.com.au/careers\\_ed/careers](http://www.webwombat.com.au/careers_ed/careers)

Includes job information, advice and resources

### **My future**

[www.myfuture.edu.au](http://www.myfuture.edu.au)

Find out about wages, working conditions and the skills or qualifications you need for different jobs