

# Get Linked

INFORMATION KIT  
FOR YOUNG PEOPLE



**OELLEN**

# About OELLEN

The *Get Linked* resource is an initiative of the Outer Eastern Local Learning and Employment Network (OELLEN).

OELLEN is one of 31 LLENs across Victoria.

The Outer Eastern LLEN is funded by the Victorian Government to help improve education and employment outcomes for young people in Knox, Maroondah and the Yarra Ranges.

LLENs broker partnerships between schools, industry, private providers and community in order to build their capacity and raise aspirations in the region. OELLEN works with more than 200 employers, 45 secondary schools, TAFES, councils and local government in Melbourne's outer east.

*Get Linked* brings together information on a wide range of providers, community organisations and resources for young people, providing a crucial connection point in the OELLEN region.

*For any inquiries, or to discuss having your organisation included in future Get Linked editions, please contact OELLEN on (03) 8578 6844.*

# Youth Services

## No Wrong Door Youth Service Directory

Supporting young people in Knox, Maroondah and Yarra Ranges.

[www.nowrongdoor.com.au](http://www.nowrongdoor.com.au)

## School Focused Youth Services

School Focused Youth Services (SFYS), provide support to vulnerable and at-risk young people who are attending school to remain (or become) positively engaged in their education.

Knox: Lynn Arvanitakis

P: 9298 8465 | E: [lynn.arvanitakis@knox.vic.gov.au](mailto:lynn.arvanitakis@knox.vic.gov.au)

Maroondah: Sarah Cullen

P: 9294 5701 | E: [sarah.cullen@maroondah.vic.gov.au](mailto:sarah.cullen@maroondah.vic.gov.au)

Yarra Ranges: Amy Taylor

P: 9294 6716 | E: [amy.taylor@yarraranges.vic.gov.au](mailto:amy.taylor@yarraranges.vic.gov.au)

Yarra Ranges: Natasha Siryj

P: 9294 6716 | E: [n.siryj@yarraranges.vic.gov.au](mailto:n.siryj@yarraranges.vic.gov.au)

## Reach Out

The help you need, where and when you need it.

Reach Out is an Australia-wide online mental health organisation for young people and their parents.

[au.reachout.com](http://au.reachout.com)

## Springboard

An intensive support service for young people transitioning from residential out-of-home care who are not engaged in education.

Springboard in the Eastern Metropolitan Region is delivered by a partnership between K.Y.M and Anglicare. It covers Knox, Maroondah, Yarra Ranges, Boroondara, Monash, Manningham and Whitehorse local government areas.

There are 4 Case Managers – 2 at Anglicare Box Hill and 2 at K.Y.M. Bayswater

K.Y.M. (Victoria) Inc.

P: 0416 225 239

## Youth Employment Scheme (YES)

Unemployed or disadvantaged young people aged 15 to 24 can gain a career kick-start with traineeships in the Victorian Government to develop skills and qualifications to transition to ongoing employment.

### MELBOURNE METRO GTOS

NECA Group Training

P: 9381 1922

MEGT

P: 1300 365 022

WPC Group

P: 1300 656 461

Apprenticeships Plus

P: 1800 81 81 05

Workforce Solutions

P: 9288 9900

Ai Group

P: 9867 0146

CVGT

P: 13 28 48

## Skills First Reconnect

Through Skills First Reconnect, selected Registered Training Organisations will provide disengaged high needs learners with access to wrap around services that will enable them to re-engage and succeed in further education and employment.

Learners referred to Skills First Reconnect must be aged between 17 and 64 years of age. Skills First Reconnect RTOs will support:

- high needs learners aged 17 to 19 who have not completed Year 12 or equivalent and are not in education, training or full-time employment
- individuals aged 20 to 64 who have not completed Year 12 or equivalent and who are long term unemployed.

### **MAROONDAH**

Box Hill Institute

P: 0466 470 129 | E: [reconnect@boxhill.edu.au](mailto:reconnect@boxhill.edu.au)

AMES Australia

P: 9938 4006 | E: [MitchellJ@ames.net.au](mailto:MitchellJ@ames.net.au)

### **YARRA RANGES & MAROONDAH**

Swinburne University of Technology

P: 9726 1492 | E: [hboettcher@swin.edu.au](mailto:hboettcher@swin.edu.au)

### **KNOX & YARRA RANGES**

Box Hill Institute

P: 9286 9605 | E: [reconnect@boxhill.edu.au](mailto:reconnect@boxhill.edu.au)

### **KNOX, MAROONDAH & YARRA RANGES**

KYM

Ringwood 5 Murray Place

P: 8878 5900

Bayswater 673 Mountain Highway

P: 9722 5777

## Youth Allowance

### CENTRELINK

Centrelink Youth Allowance can assist you if you are a young person studying, undertaking training or an apprenticeship or looking for work.

[www.humanservices.gov.au/individuals/services/centrelink/youth-allowance](http://www.humanservices.gov.au/individuals/services/centrelink/youth-allowance) | P: 132 490

## Empowering YOUth

Funded to June 2019, this is a headspace Digital Industry Mentor Service.

This program seeks to help disadvantaged and vulnerable young people aged 15-24 at risk of long-term unemployment overcome their barriers and move onto the pathway to sustainable employment to find and keep a job. Services include access to mental health clinicians.

Headspace National Youth Mental Health  
Foundation Ltd  
Capital City Boulevard, Westfield Knox Ozone,  
Wantirna South  
[headspace.org.au/young-people](http://headspace.org.au/young-people) | P: (03) 9801 6088

## Transition to Work

Transition to Work provides intensive, pre-employment support to improve the work-readiness of young people aged 15-21. The service assists preparation for work (including apprenticeships and traineeships) or further education.

### **HYPRA (OPERATING OUT OF JOB PROSPECTS)**

Ringwood

Suite 14/12 Maroondah Highway, Ringwood

P: 9024 8475

Lilydale

Shop 3/5-7 Clarke St, Lilydale

P: 9024 8450

Wantirna South

Level 2/ Suite J, 420 Burwood Highway, Wantirna South

P: 9024 8425

### **THE SALVATION ARMY EMPLOYMENT PLUS**

Healesville

114-116 Maroondah Highway, Healesville

P: 0476 804 344 | Free call 13 61 23

Rowville

Suites 6-8, 7 Fulham Rd, Rowville

P: 0476 804 344 | Free call 13 61 23

## Skills & Job Centres

Located on TAFE facilities, centres link job seekers and employers to ensure they're engaged in quality training that will lead to a job at the end of their course.

Skills and Jobs Centres offer advice and a range of services including:

- assistance with career and training plans.
- apprenticeship and traineeship advice
- referral to additional service providers offering welfare support and financial advice
- job search skills and resume preparation assistance
- assistance to identify existing skills with the opportunity to formalise these through Recognition of Prior Learning (RPL)
- access to information on employment trends, industry areas with skills shortages and employment opportunities

### **BOX HILL INSTITUTE**

Lilydale  
34-40 John St, Lilydale  
P: 03 8892 1370

Box Hill  
466 Elgar Rd, Box Hill  
P: 03 8892 1350

CBD Flagship  
21 Degraives St, Melbourne  
P: 03 8892 1360

### **SWINBURNE**

Eastland Shopping Centre  
(Maroondah Highway Ringwood) Outside Kmart  
P: 1300 SWINBURNE

Croydon  
Building CA, 12-50 Norton Rd, Croydon  
P: 1300 SWINBURNE

Wantirna  
Building WA, 369 Stud Rd, Wantirna  
P: 1300 SWINBURNE



# Housing

## Short-term crisis accommodation

P: 1800 825 955 or (03) 9536 7777

## Safe Steps Family Violence Response Centre (24/7)

P: 1800 015 188

## UnitingCare Harrison

321 Ferntree Gully Rd, Mount Waverley

E: [Harrison.enquiries@vt.uniting.org](mailto:Harrison.enquiries@vt.uniting.org)

## Community Housing Limited

19-23 Prospect St, Box Hill

P: (03) 9856 0098 | E: [info@chl.org.au](mailto:info@chl.org.au)

## The Salvation Army Eastcare

317 High Street, Kew

P: 1300 558 484 or (03) 9853 5680 (9am-5pm)

## Wesley Homelessness and Support Services

291A Maroondah Highway Ringwood  
(opposite Ringwood Lake)  
P: (03) 9887 4000

## Anchor

Anchor provides homeless support, foster care, kinship care, community education and family reconciliation.

### HEAD OFFICE & CHILD, YOUTH & FAMILY SERVICES

44 Lakeview Drive  
Scoresby 3179  
P: (03) 8761 9040 | E: [anchor.admin@anchor.org.au](mailto:anchor.admin@anchor.org.au)

### HOUSING & SUPPORT SERVICES

Box Hill Institute Lakeside Campus  
Building LA, Level 2  
1 Jarlo Drive Lilydale 3140  
(PO Box 103 Lilydale Vic 3140)  
P: (03) 9760 6400 | E: [anchor.admin@anchor.org.au](mailto:anchor.admin@anchor.org.au)

## Health/Counselling

### Headspace National Youth Mental Health Foundation

Capital City Boulevard, Westfield Knox Ozone,  
Wantirna South  
[headspace.org.au](http://headspace.org.au) | P: (03) 9801 6088

## **Eastern Centre Against Sexual Assault**

17 Ware Crescent, Ringwood East

P: (03) 9870 7310

## **YSAS (Youth Support and Advocacy Service)**

24 hour free YoDAA (Youth Drug and  
Alcohol Advice) Line

[www.ysas.org.au](http://www.ysas.org.au) | P: 1800 458 685

## **EACH Youth Clinic**

46 Warrandyte Road, Ringwood

P: (03) 9871 1800

## **Medicare**

If you are 15 years or older you can get your own  
Medicare card for free/subsidized health care.

[www.humanservices.gov.au/individuals/subjects/  
medicare-services](http://www.humanservices.gov.au/individuals/subjects/medicare-services) | P: 132 011

Lilydale

Cnr Anderson St & Chapel St, Lilydale

Ringwood

2-6 Bond St, Ringwood

Rowville

5 Fulham Rd, Rowville

Wantirna South

Shop 1091, Knox City Shopping Centre,

Cnr Burwood Highway & Stud Rd, Wantirna Sth

## Centrelink Health Care Card

If you are receiving Youth Allowance you may also be eligible for a Health Care Card to help with the cost of medicines and concessions.

[www.humanservices.gov.au/individuals/services/centrelink/health-care-card](http://www.humanservices.gov.au/individuals/services/centrelink/health-care-card) | P: 132 490

## Job Search

### Getting ready

Youth Central

[www.youthcentral.vic.gov.au/jobs-careers](http://www.youthcentral.vic.gov.au/jobs-careers)

### Australian Job Search

[www.jobsearch.gov.au](http://www.jobsearch.gov.au)

## Career one

[www.careerone.com.au](http://www.careerone.com.au)

## Adzuna

[www.adzuna.com.au](http://www.adzuna.com.au)

## Seek

[www.seek.com](http://www.seek.com)

## JobActive

JobActive providers help you with your employment and job search needs. They will help you to access the training and skills required to get a job.

[www.employment.gov.au/jobactive](http://www.employment.gov.au/jobactive) | P: 13 62 68

## Centrelink

Centrelink has information about payments and services for individuals who are seeking employment, including specific services for Aboriginal, migrants and refugees.

[www.humanservices.gov.au/individuals/centrelink](http://www.humanservices.gov.au/individuals/centrelink)

Even if you think you're not eligible for Centrelink benefits you can still access services and support from Centrelink and Job Services Australia.

# Transport

## Public Transport (Metro)

[www.ptv.vic.gov.au](http://www.ptv.vic.gov.au) | P: 1800 800 007

## Travellers Aid

Travel assistance to people in emergency situations and those with special needs.

219 -225 Bourke St, Melbourne

[www.travellersaid.org.au](http://www.travellersaid.org.au) | P: (03) 9654 2600

# Education

## Community Schools

### Cire Community School

39-41 Little Yarra Rd, Yarra Junction & 20 Old Hereford Rd Mt Evelyn

Cire is an Independent secondary school catering for students years 7 – 12 who are seeking an alternative education option when mainstream schools do not meet their needs. The school offers VCAL at Foundation, Intermediate and Senior levels.

[www.cire.org.au](http://www.cire.org.au)

Yarra Junction P: 1300 835 235

Mt Evelyn P: (03) 9736 1457

## Croydon Community School (Options)

177-181 Mt Dandenong Rd, Croydon 3136

Croydon Community School is a small government secondary school that provides an alternate secondary education to students who for various reasons have experienced difficulty in their previous schools, or who are returning to study in order to prepare for work or further study. The school educates students under the Big Picture School model of "One student at a time...in a community of learners".

[www.croydoncs.vic.edu.au](http://www.croydoncs.vic.edu.au) | P: (03) 9724 2900

Other Options programs include:

[OPTIONS@Bayswater](mailto:OPTIONS@Bayswater) | P: (03) 9724 2960

Capacity Building, Outreach & Professional Learning  
Wheelers Hill

P: (03) 9724 2980

Woori Yallock Farm School (Secondary Program)

P: (03) 9724 2990

[www.options.vic.edu.au](http://www.options.vic.edu.au) | P: (03) 9724 2900

## Non School Education Providers

### Mountain District Learning Centre (MDLC)

13-15 The Avenue Ferntree Gully

MDLC is a Learn Local organisation that provides education and training courses including VCAL and pre-accredited short courses.

[www.mdlc.com.au](http://www.mdlc.com.au) | P: (03) 9758 7859

### Swinburne Young Mums' Program

The Swinburne Young Mums program provides a safe space for mothers aged 15 to 20 to complete Year 11 and 12 qualifications. The young mums can access education in a supportive environment with their babies in class with them. It is a holistic approach that supports education and all aspects of social welfare. It also offers a range of vocational qualifications, from Certificate II in Retail Services to Information Technology Services and trades. This combination provides mothers with valuable transferable skills and a potential pathway for future employment.

Coordinator: Louise Schilling  
P: (03) 9726 1446



# TAFE

## Victorian Skills Gateway

If your next move is into training, the Victorian Skills Gateway can help you find the course and career path that's right for you. Search the Gateway to find quality local providers for the skills you need.

[www.skills.vic.gov.au](http://www.skills.vic.gov.au) | P: 131 823

## TAFE Course Line

[www.tafe.vic.gov.au](http://www.tafe.vic.gov.au) | P: 13 18 23

## Box Hill Institute

[www.bhtafe.edu.au](http://www.bhtafe.edu.au) | P: 1300 269 445

Campuses: Lilydale (P: 9286 9290), Box Hill

## Chisholm

[www.chisholm.edu.au](http://www.chisholm.edu.au) | P: 1300 244 746

Campuses: Berwick, Cranbourne, Dandenong, Frankston

## Holmesglen

[www.holmesglen.edu.au](http://www.holmesglen.edu.au) | P: 1300 639 888

Campuses: Chadstone, Moorabbin, Waverley

## **RMIT**

[www.rmit.edu.au](http://www.rmit.edu.au) | P: 9925 2000  
Campuses: Melbourne, Brunswick

## **Swinburne**

[www.tafe.swinburne.edu.au](http://www.tafe.swinburne.edu.au) | P: 1300 275 794  
Campuses: Croydon, Hawthorn, Wantirna South

## **William Angliss**

[www.angliss.edu.au](http://www.angliss.edu.au) | P: 9606 2111  
Campuses: Melbourne

## **Kangan Institute**

[www.kangan.edu.docklands.au](http://www.kangan.edu.docklands.au) | P: 13 82 33

# **Learn Local Providers**

## **Arrabri Community House**

42 Allambanan Drive, Bayswater North  
[www.arrabri.org](http://www.arrabri.org) | P: 9720 0877

## **Central Ringwood Community Centre Inc**

Bedford Park, Rosewarne Lane, Ringwood  
[www.crccinc.org.au](http://www.crccinc.org.au) | P: 9870 2602

## **Coonara Community House**

22 Willow Road, Upper Ferntree Gully  
[www.coonarahouse.org.au](http://www.coonarahouse.org.au) | P: (03) 9758 7081

## **Glen Park Community Centre Inc**

30 Glen Park Road, Bayswater  
[www.glenparkcc.com.au](http://www.glenparkcc.com.au) | P: (03) 9720 5097

## **Japara House**

54-58 Durham Rd, Kilsyth  
[www.japarahouse.com.au](http://www.japarahouse.com.au) | P: (03) 9728 3587

## **Knoxbrooke Inc**

136 York Road, Mount Evelyn  
[knoxbrooke.com.au/knoxbrooke-achieve](http://knoxbrooke.com.au/knoxbrooke-achieve) |  
P: (03) 9758 3666

## **K.Y.M. (Victoria) Incorporated**

673 Mountain Highway, Bayswater  
[www.kym.com.au](http://www.kym.com.au) | P: (03) 9722 5777

## **Mountain District Learning Centre (MDLC)**

13-15 The Avenue, Ferntree Gully  
[www.mdlc.com.au](http://www.mdlc.com.au) | P: (03) 9758 7859

## **North Ringwood Community House**

35-39 Tortice Drive, Ringwood North  
[www.nrch.org.au](http://www.nrch.org.au) | P: (03) 9876 3421

## **Orana Neighbourhood House**

62 Coleman Road, Wantirna South  
[www.orananh.org.au](http://www.orananh.org.au) | P: (03) 9801 1895

## **Rowville Neighbourhood Learning Centre Inc**

40 Fulham Road (Inside community centre), Rowville  
[rowvillenlc.org.au](http://rowvillenlc.org.au) | P: (03) 9764 1166

## **The Basin Community House Inc**

21 Liverpool Rd, The Basin  
[www.thebasincommunityhouse.org.au](http://www.thebasincommunityhouse.org.au)  
P: (03) 9761 0209

## **Yarrunga Community Centre Inc**

76–86 Croydon Hills Drive Croydon Hills  
[www.yarrunga.org.au](http://www.yarrunga.org.au) | P: (03) 9722 8942

# **Gain Experience**

## **Go Volunteer**

Information on volunteering and volunteer opportunities in your local area.

[www.govolunteer.com.au](http://www.govolunteer.com.au)

## **I Can Do That**

List of organisations seeking volunteers.

[www.volunteer.vic.gov.au](http://www.volunteer.vic.gov.au)

## **ACTU Worksite**

Downloadable diary to record your work experiences.

[www.worksite.actu.org.au](http://www.worksite.actu.org.au)

## **Volunteering Australia**

Provides information, news and events on volunteering across Australia.

[volunteeringaustralia.org](http://volunteeringaustralia.org)

## Seek Volunteer

Volunteer opportunity search and tools for volunteers.

[www.seekvolunteer.com.au](http://www.seekvolunteer.com.au)

## Youth Central

Advice on how to find work experience or volunteer

[www.youthcentral.vic.gov.au](http://www.youthcentral.vic.gov.au)

## My future

Information and links to Australian and international work experience information and opportunities.

[www.myfuture.edu.au](http://www.myfuture.edu.au)

# Career Information

## Useful Websites

### Youth Central

[www.youthcentral.vic.gov.au](http://www.youthcentral.vic.gov.au)

Includes a jobseeker toolkit, career profiles, sample resumes and cover letters.

## Job Outlook

[joboutlook.gov.au](http://joboutlook.gov.au)

Information on occupations: future growth, average weekly earnings, skills needed, typical work activities.

## Skills One

[www.skillsone.com.au](http://www.skillsone.com.au)

Hundreds of short videos about getting a trade or skill.

## Webwombat


[www.webwombat.com.au/careers\\_ed/careers](http://www.webwombat.com.au/careers_ed/careers)

Includes job information, advice and resources.

## My Future

[www.myfuture.edu.au](http://www.myfuture.edu.au)

Find out about wages, working conditions and the skills or qualifications you need for different jobs.



**Outer Eastern LLEN  
Room 202 Building LA  
BHI Lilydale Lakeside  
1 Jarlo Drive Lilydale 3140**

**T: (03) 8578 6844**

**E: [info@oellen.org.au](mailto:info@oellen.org.au)**

**F: [facebook.com/outereasternllen](https://www.facebook.com/outereasternllen)**